

Western Pacific Renal Network, LLC

Network Staff

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Director of Patient Services

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QI Data Specialist

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Data Specialist

Maggie Gelosi
Administrative Assistant

ESRD Network #17

Mission Statement

“ To facilitate improvement
in the quality of care
provided to our ESRD patients. ”

Core Values

Open Communication

Making a Difference

Commitment

Ethics

Respect

Caring

Fun

Network #17 does not handle financial issues, payment of bills, or State or Federal licensure or certification issues. Please visit www.medicare.gov for more information about these kinds of issues.

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Western Pacific Renal Network

www.esrdnet17.org



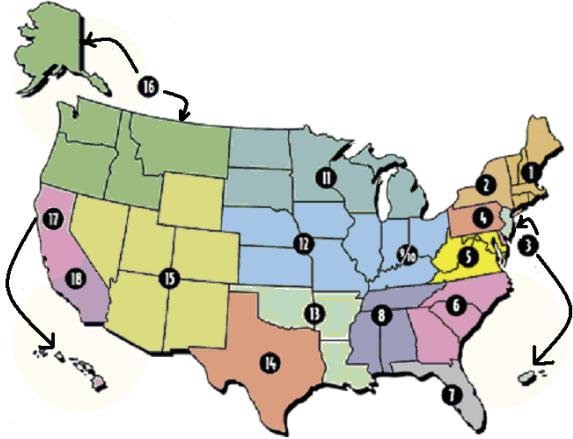
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Patients with questions or
concerns may call our toll free
number at:
(800) 232-3773

Serving Northern California, Hawaii,
Guam, American Samoa and Saipan
as ESRD Network #17

What is Western Pacific Renal Network

Each ESRD Network is a non-profit corporation that operates under contract with the Centers for Medicare & Medicaid Services (CMS). The Networks were established to assist in the **improvement** of the quality of health care services and quality of life for dialysis and transplant patients. There are currently 18 ESRD Networks across the United States.



Western Pacific Renal Network serves the 45 northernmost counties of California, the state of Hawaii, and the U.S. territories of American Samoa, Guam and Saipan. Most of the Network's outreach is accomplished through volunteers, health care professionals who deal with kidney disease, as well as patients. These volunteers work through the Medical Review Board, the Board of Directors and the Patient Leadership Committee.

Network Goals

- **Improving** quality and safety of dialysis related services for individuals with ESRD.
- **Improving** independence, quality of life and rehabilitation through transplantation, use of self-care modalities, and in-center self care.
- **Improving** patient perception of care and experience of care as well as resolving patients' complaints and grievances.
- **Improving** collaboration with providers to ensure achievement of the goals through the most efficient and effective means possible.
- **Improving** the collection, reliability, timeliness and use of data to measure processes of care and outcomes.

The CMS Mission for the ESRD Network Program

To ensure care delivery to individuals with ESRD that is:

Patient-Centered

Safe

Effective

Efficient

Equitable

Timely

What does Western Pacific Renal Network do?

Each ESRD Network helps improve the quality of *your* care by:

1) Providing leadership and resources to renal professionals.



2) Providing information about End-Stage Renal Disease.

3) Helping patients and facilities solve problems.



4) Assisting patients and facilities in disaster preparedness.

5) Collecting data to help monitor medical outcomes for quality improvement activities.